



Working on Behalf of the:



Vendor Questions

THIRD PARTY TESTING

December 9, 2024

1. Are there any current state testing challenges at Hoosier Lottery? Flexibility of vendor will be necessary as there may be shifting delivery priorities and risk for multiple streams of effort with overlapping schedules.
2. How is testing currently being performed? Is it in-house or through contractors? How many resources are currently performing testing of the applications? Testing is currently being done both in-house and with contractors. Resources vary depending on the scope of the testing effort.
3. "Our understanding of the scope is that – The steps below are correct. Additional requests can be made for Secure Code Reviews or Business Process Reviews.

1. Create test plan based on IGT's SRSs
2. Functional testing of the gaming system functions
3. Report/Manage defects"

4. How are the other services (automation, performance testing, security testing etc.) currently being managed? These services are handled in the same manner as the software testing delivery process.

5. What is the expected experience level of the resources? Due to the delivery process's size, scope, and cadence, it is recommended that resources have previous testing experience and can perform at a high level. We support onboarding new resources when necessary, but we usually request that they bill at a lower rate in line with their contribution.

6. Are there any mandatory citizenship requirements to deliver the engagement from Hoosier Lottery headquarters?

While there is no citizenship requirement, the Successful Bidder shall be required to submit background information regarding each of its employees to be assigned to the work and further regarding each proposed lower-tier subcontractor employee to be assigned to the work, both forms to be provided by IGT.

7. What is the expected duration of the engagement?

This contract is anticipated to run for an initial term of three (3) years with up to four (4) consecutive one (1) year Renewal Terms.

8. What are the expected number of resources per experience level? As noted in #5, it is recommended that resources have previous testing experience and can perform at a high level. A Sr. Oversight or Lead resource is required on each delivery.

9. What is the submission format of the response and pricing?

A PDF version of the technical response is appropriate. Pricing can be provided however the Bidder deems appropriate, but it needs to be separate from the technical response.

10. Is there a separate pricing sheet format or can we use our own format for pricing?

You may use your own format.

11. Will there be a presentation scheduled after submission? No.

12. Is there a need to execute NDA for this submission?

An NDA will be executed when the contract is signed.

13. What are the most important criteria for vendor selection/award? An experienced vendor can meet and exceed shifts in delivery priorities and handle multiple streams of effort with overlapping schedules.